

Macete Electronics c.c offers a wide range of products and do not physically hold stock of all the items listed on our website. We can't guarantee that the product you order would be in stock with us or our suppliers at time of order. Please feel free to contact us to enquire on stock availability prior to placing your order : - 031 502 2674 or [sales@macete.co.za](mailto:sales@macete.co.za)

Lead time is dependent on stock availability.

Occasionally packages are returned to us undeliverable. Should this event take place every attempt will be made to contact you to make arrangements for re-shipment.

#### Return and Refund Policy

If you are not entirely satisfied with your purchase, we're here to help.

You have 7 days to return an item from the date you received it. To be eligible for a return, your item must be unused and in the same condition that you received it.

Your item must be in the original packaging. Shipping costs are non-refundable. If you receive a refund, the cost of return shipping will be deducted from your refund.

#### Warranty Return or OBF

In the unlikely event of an OBF (Out of Box Failure), please advise us immediately and we will arrange a collection, and replacement for you.

All products are subject to the manufacturers or its official distributing agent terms and warranties.